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We will try to make our web site available but cannot guarantee that our web site will operate continuously or without interruptions or be error free and can accept no liability for its unavailability. You must not attempt to interfere with the proper working of our web site and, in particular, you must not attempt to circumvent security, tamper with, hack into, or otherwise disrupt any computer system, server, web site, router or any other internet connected device.

We reserve the right to alter, suspend or discontinue any aspect of our website or the content or services available through it, including your access to it. Unless explicitly stated, any new features including new content and/or the sale of new products and/or the release of new software tools or resources shall be subject to these terms and conditions.

We are committed to safeguarding the privacy of our users. We take your privacy very seriously and it is important to us that you can use and enjoy our website without having to compromise your privacy in any way. For more information, please see our privacy policy.

Spam

Under no circumstance will we deliberately send you an electronic message without your consent.

Damage to computer or another device

We will take reasonable care in ensuring that our website is free from viruses or other dangerous content, however we cannot guarantee that use of this website will not cause damage to your computer or other devices. It is your responsibility to make sure that you have the proper equipment and anti-virus software to use this website safely.

Age restrictions

When you order these products online, you are confirming that you're of the legal age and that the information you have provided us is true and accurate.

Online shopping

When placing information onto our website, we will take reasonable care in ensuring that all details, prices, product images and descriptions displayed are correct at that time. While we make every attempt to show a full description of our products as accurately as possible, what you see will vary depending on your monitor and computer equipment. We cannot guarantee that the product images are an exact representation of the actual products. If you're unhappy with your purchase, please contact us through email: john Tennent@hotmail.co.uk to discuss a return.

Orders

We reserve the right to accept or reject an order for any reason due to unavailability of product; an error in the price, image or the product description, or an error in your order.

We reserve the right to request photo ID from you for verification purposes before we allow your order to be dispatched.

Product availability

We will use our best endeavours to ensure products ordered are available for delivery, and in most cases will notify you when a product is unavailable prior to you completing your order. In some cases this is not possible and we may need to reject an order you have placed for a product where we establish that it is unavailable for delivery. In such cases, we will refund in full all amounts you have in respect of such unavailable product.

Variation of products and price

STORMENT may vary the prices on this website at any time, and prices are subject to change until you have paid for the products in full.

Delivery

A standard fees per delivery will apply. The delivery fee is non-refundable unless the goods fail to comply with the consumer guarantee provisions of the UK Consumer Law.

All orders will be shipped from our On-line centre within one to two business days. Delivery lead time will vary depending on your location.

Please note that all parcels will require a signature upon delivery. If there is no authorised person at the delivery address to sign for the parcel, then the delivery driver will leave a card and the parcel will be returned to the nearest carrier depot for you to collect. Please note that our carrier companies Delivery Policies or zone restrictions may apply to selected areas. Where street delivery is not always possible, you will receive notification or a calling card will be left.

We will make every attempt to deliver goods within the estimated timeframe however please be aware that delays may occur due to unforeseen circumstances or factors that are beyond our control.

All orders are calculated in British Pounds (GBP). You must pay for your products purchased on this website at the time of placing an order.

We accept payment by PayPal, MasterCard, Amex and Visa.

We will always act to protect the details of your payment and purchase however in the absence of negligence, STORMENT will not be responsible for any loss or damage that you may suffer if a third party acquires unauthorised access to data that you have provided to us when ordering from our website.

Our servers will help secure your personal information with up-to-date firewalls and encryption techniques during the ordering and purchase process.

Cancelling an order

You can cancel your online order provided that it has not been dispatched. Please email us at john Tennent@hotmail.co.uk

We will attempt to cancel your order without delay however occasionally it may not be possible to stop an order from being dispatched.

Password and account security

It is your responsibility to maintain the confidentiality of your password and account and all activities that take place under your password or account. If you will be using a shared computer ensure that you logout of your account at the end of each session.

If you believe that there has been a security breach or misuse of your password or account, please let us know immediately.

STORMENT will not be liable for any loss or damage that may occur as a result of your failure to comply with this clause.

Website unavailability

We will not accept responsibility if this site is unavailable to you as a result of computer downtime, malfunction or other factor/s beyond our control.

Correction of errors

Occasionally there may be content on this website that contains typographical errors, inaccuracies or oversights relating to a product description, product image, price or availability. In this circumstance, we have the right to amend any typographical errors, inaccuracies or oversights and to correct or update content or cancel orders at any time without prior notice. Please note that this also applies to orders that have been submitted.

If you believe that there is a typographical error, inaccuracy or oversight on this website please contact us at johntennent@hotmail.co.uk

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